

S+ Elizabeth

FAMILY PRACTICE & URGENT CARE

676 FM 517 WEST

DICKINSON, TEXAS. 77539

Phone: (713) 482-4535 Fax: (713) 482-4560

www.stelizabethurgentcare.net

Urgent Care Hours of Operation: M-F 8am-7pm Sat 9am-2pm

PATIENT PROTOCOL

LAB RESULTS

Allow 7-14 days for lab results to come in. All patients with critical lab results will be contacted by St. Elizabeth immediately. For direct questions contact labs@stecare.com or call 713-482-4535

REFERRALS

Patient referrals will be done within a 3-5 day period. If a referral is needed immediately (marked stat), the referral will be done before the patient leaves our facility. For direct questions contact referrals@stecare.com or call 713-482-4535

IMAGING RESULTS

Imaging appointments will be scheduled by the imaging facility. Imaging results will be followed up with the patient after the results have been reviewed by the physician. Notification will then be made with a basic assessment of the results by the provider. Additional information on the assessment needs to be followed up with a scheduled appointment.

PRESCRIPTIONS

New prescriptions over the phone will not be approved. Refill of prescriptions will be approved at the discretion of the physician. For direct questions contact prescriptions@stecare.com or call 713-482-4535

It is important that you schedule your next visit prior to running out of your regular medications in order to avoid any interruptions in care.

BILLING

If a patient has billing questions please email billing@stecare.net or call 713-482-4535

APPOINTMENTS Any appointment request please send to appointments@stecare.com or call 713-482-4535

WEIGHT LOSS PROGRAM

Our program's foundation is built on behavioral and lifestyle modification with a medical "Jumpstart". Our weight loss program provides medical assistance in weight loss to help patients lose a significant amount of weight in a fairly short period of time. Please go to our website for more information or email weightloss@stecare.com

- Please remember, it is your responsibility as the patient to adhere to the medical advice of your physician.

Information is constantly changing. For your health benefit please make sure we have all current personal and healthcare insurance information on file. Thank you, helping us keeps you informed and up to date.....